

Broadband Survey: Staying Proactive in Getting You Connected

In light of the connectivity challenges we know are present in D3 rural and mountainous areas, I asked the County to add this critical issue to our operational objectives to determine the state of communication services (phone and internet) in my District. Our Information Services Department is taking the lead in assessing the gaps and we're asking for your input on coverage.

The data will be used to:

1. Determine where there are still gaps in internet and phone service.
2. Compare against current maps provided by the State and FCC to determine areas that still need to be addressed for communication upgrades.
3. Work closely with our local Internet Service Providers in Santa Cruz to facilitate future projects to expand services.
4. Work with Office of Response, Recovery & Resilience (OR3) to determine communication gaps as well as raise awareness with providers regarding requirements for resiliency of services during significant outages and emergency events.
5. Harness potential sources of funding such as State California Advanced Services Fund (CASF) grants. CASF has been very successful so far within our County. Both Cruzio and Surfnet have used this grant program to expand services locally.

Please take a moment to respond to survey by clicking the button below and thank you for your help.

If you have any questions, please reach out to Trina Barton in my office at Trina.Barton@santacruzcountyca.gov.

Santa Cruz County Broadband Survey